

FAQ HSK(K) Online

registration

1. I would like to register for the online HSK(K) exam at chinesetest.cn, but for Berlin it only says “paper-based institute”. How can I sign up?
2. I have registered for the online HSK(K) exam at chinesetest.cn, is my registration complete?
3. I have problems uploading my photo to chinesetest.cn. Do I even need a photo?
4. I no longer want to take the HSK(K) exam. Can I unsubscribe?
5. How do I pay for the exam?
6. I have paid the exam fee, but my status is still “unpaid” on chinesetest.cn. Have I paid?

technical requirements

7. I have an Apple device, can I take the exam with it?
8. I have a laptop and a cell phone, can I take the exam with them?
9. Do I have to download programs to take the exam?
10. How should I place the camera for the exam?
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admission ticket

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certificate

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registration

1. I would like to register for the online HSK(K) exam at chinesetest.cn, but for Berlin it only says “paper-based institute”. How can I sign up?

Since the Konfuzius-Institut Berlin is a “paper-based institute”, click on “paper-based” even though it is an online exam. To illustrate this, here is a graphic with the registration form:

1 选择考点 2 填写资料 3 上传照片 4 信息确认 预报名成功

Anmeldung zur HSK
HSK --报名--考点选择
Wir empfehlen Chrome oder Firefox
建议使用Chrome浏览器或Firefox浏览器访问本网站

Prüfungstyp 考试科目:	HSK一级	* 请选择考试科目
Kontinent 洲:	中国大陆	* 选择您最方便的考试地点所在的洲
Land/Region 国家/地区:	中国	* 选择您最方便的考试地点所在的国家/地区
Bundesland 省份:	北京	* 选择您最方便的考试地点所在的省份
Stadt 城市:	海淀区	* 选择您最方便的考试地点所在的城市
Prüfungsart 考试形式:	<input type="radio"/> 纸笔考 <input type="radio"/> 机网考 <input checked="" type="radio"/> 居家网考	* 请选择考试形式
Institut 考点:	北京语言大学(网考)	* 选择您要参加考试的考试地点
Datum 考试时间:	2021-03-13	* 本次您参加考试的考试时间
<input checked="" type="checkbox"/> 我已阅读并同意 《汉语考试考生须知》 《汉语考试考生隐私保护指引》		* 预报名成功

Abschicken Zurück
提交 重置

2. I have registered for the online HSK(K) exam at chinesetest.cn, is my registration complete?

No, you have to register for your HSK(K) exam at both chinesetest.cn and the Confucius Institute Berlin. For example, if you want to do HSK 1 in writing and HSKK E spoken, this means 4 registrations: 2 at chinesetest.cn and 2 at the Confucius Institute Berlin.

3. I have problems uploading my photo to chinesetest.cn. Do I even need a photo?

Yes, a photo is required to take the exam. Problems with uploading can occur due to the format and / or the file size. Approved formats: JPG, GIF, PNG, 180 pixels x 240 pixels and the size of the file: less than 100 KB.

4. I no longer want to take the HSK(K) exam. Can I unsubscribe?

You can unsubscribe before the registration deadline, after which it is no longer possible to unsubscribe or refund your money. Note that you have to unsubscribe both at chinesetest.cn and at the Confucius Institute in Berlin.

5. How do I pay for the exam?

When you register for the exam at the Confucius Institute Berlin, you automatically consent to a SEPA direct debit. This means that the Confucius Institute Berlin will automatically debit the exam fees from your account.

6. I have paid the exam fee, but my status is still “unpaid” on chinesetest.cn. Have I paid?

The debit is often only made shortly before the exam. The Confucius Institute Berlin will change your payment status in time before the exam.

technical requirements

7. I have an Apple device, can I take the exam with it?

No, it is not possible to take the exam with an Apple device. Not even if you download Windows on your Mac.

8. I have a laptop and a cell phone, can I take the exam with them?

Yes, you need your own PC with a Windows (7/10) operating system and a cell phone / laptop / tablet with an integrated camera to take the online exam. The PC must have a screen resolution of 1440 * 900 and higher (minimum 1366 * 768 and higher) and a network connection of 150 KB and higher. In addition, the PC must be equipped with an HD camera (over 300,000 pixels).

9. Do I have to download programs to take the exam?

Yes, you use 2 devices for the test: 1 PC and 1 laptop / smartphone / tablet with an integrated camera. You have to install the Chinese Test Client software on your PC / laptop. We recommend using Google Chrome. You must install the Cisco WebEx platform on the laptop / smartphone / tablet.

10. How should I place the camera for the exam?

During the exam, the camera of the cell phone / laptop / tablet must be placed in such a way that the examiners can see the PC screen and the participant (1 meter left or right behind the PC).



11. Do I have to be in Germany during the online exam?

Yes, you must be in Germany to take the exam.

12. Do I need a Chinese keyboard?

A Chinese keyboard is required for levels HSK 4-6. This is installed in the Chinese Client exam software.

13. Do I have to take the mock exam?

No. However, we strongly advise you to do so, as it allows you to check your technical requirements and see how the exam is structured. You have to provide your name, email address, gender and HSK(K) level. You can usually take the trial test after the registration deadline up to 2 days before the actual exam. You will be sent a link for the mock exam.

Admission ticket

14. How do I get my admission ticket?

You can print out your admission ticket from your personal portal via chinesetest.cn. (See graphic below) Usually this is possible 3 days after the registration deadline. You need the admission ticket to take the exam. You will receive your password one day before the exam. Make a note of the password separately, as it is NOT on the admission ticket.

The screenshot shows the user portal interface. At the top, there are navigation icons for Home, News, Exam Introduction, Exam Registration, Exam Information, Mock Exam, Exam Rules, and About Us. Below this, there are two main sections: 'Basic Information' and 'Admission Ticket Information'. The 'Admission Ticket Information' section contains a table with the following data:

NO.	准考证号	考试科目	考试时间	考点	状态
1	---	HSK一级	2020-04-30	北京语言大学 (网考)	已缴费
2	---	HSK一级	2019-09-30	北京语言大学 (网考)	已缴费
3	H31702815040000091 (PWD: 2334)	HSK三级	2020-04-30	北京语言大学 (网考)	已生成准考证 打印准考证

Red arrows point to the '打印准考证' button in the '考生信息' section (labeled '1. Admitionticket finden') and to the '打印准考证' link in the table (labeled '2. Admitionticket herunterladen/ausdrucken und Passwort (PWS 4-stellig) notieren').

exam

15. I am having problems, how can I get in touch with someone?

Use the private chat function at WebEx to explain your problem to the examiners.

certificate

16. When will I get my result?

The HSK results will be published on chinesetest.cn 10 working days after the test.
The HSKK results are published 25 working days after the examination.

17. How do I get my certificate?

You can find your certificate under the tab “Score” not “Score report”. You can print out the certificate yourself or save it as a PDF, it is valid as the paperversion. We recommend Google Chrome.

The screenshot shows the HSK website interface. At the top, there are navigation tabs for various tests: HSK, HSKK, VOT, BCT, MCT, and a login section. Below this, there are logos for '留學中國' (Study in China), 'CICSOL', '美麗中國' (Beautiful China), and 'GIIP'. A 'Score' tab is highlighted with a red box, containing fields for Ticket No., Name, and Code, with an 'Enquiry' button. To the right, there is an 'Announcement' section with several notices. Below the main navigation, there are icons for Home, Announcement, About Test, Test Registration, Test Center, Practice, Test Regulation, and About Us. The 'Score & Certificate' section is active, showing 'Test results found' and a table with columns for 'Name on Certificate', 'Chinese Name', 'Nationality', 'Gender', 'Ticket No.', 'Test Type', 'Number', and 'Test Time'. Below this table, there is a table for 'HSK (2020-6-29) 汉语水平考试' with columns for '听力' (Listening), '阅读' (Reading), 'Total Score', and 'Status'. A red box highlights the '打印成绩单' (Print your digital certificate) button. At the bottom, a modal window titled '打印说明' (Print Instructions) is displayed, containing the following text:

打印说明

1. 请点击打印测试, 确定该计算机连接打印机且能正常工作;
2. 仅提供一次正式打印, 打印完成后, 不再提供此项功能;
3. 成绩单打印建议使用Chrome和Firefox浏览器。

The digital score report is only allowed to be printed once.

Buttons: Print a test page, 打印测试, 正式打印, Print